



WHO TO CALL

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TECHNICAL SUPPORT

- Product Questions
- Replacement Parts
- Installation

Acuity Outdoor Technical Support Group
 Tel: 800-279-8041, press 1
TechSupport-Outdoor@Acuitybrands.com

Lynda Moss
 Manager East
 Tel: 770-860-3627

Edwin Jackson
 Manager West
 Tel: 909-395-9255

CUSTOMER CARE

- Order Status
- Expedites
- Shipping Questions
- Order Changes

North East Region
 CT DE MA ME MD NH
 NJ NY RI VA VT WV
 Eastern Canada:
 NB NL NS ON PE QC
 Tel: 1-800-705-SERV
CustomerCare-NEDC@AcuityBrands.com

South East Region
 AL GA FL NC SC TN
 Tel: 1-800-705-SERV
CustomerCare-SEDC@AcuityBrands.com

South Central Region
 AR CO KS LA
 MS NM OK TX
 Tel: 1-800-705-SERV
CustomerCare-SWDC@AcuityBrands.com

Western Region
 AK AZ CA HI ID MT
 NV OR UT WA WY
 Tel: 1-800-705-SERV
CustomerCare-WRDC@AcuityBrands.com

Upper Mid-West Region
 IA IL IN KY MI MN
 MO ND NE OH SD
 Eastern Canada:
 AB BC MB SK YT
 Tel: 1-800-705-SERV
CustomerCare-MWDC@AcuityBrands.com

PRODUCT SUPPORT

- Applications
- Layouts
- RFD Requests

Harry Heard
 Project Applications Manager
 Tel: 866-533-9901, ext. 4556
 Direct: 818-701-2279
 Visual & AGI layout requests:
lightingdesign@acuitybrands.com

Rima Mena
 Sr. Product Support Specialist
 Tel: 866-533-9901, ext. 4520
 Direct: 818-701-2220
 Faxination: 866-617-1179
ProductSupport-Hydrel@AcuityBrands.com

Hethar Ashasian
 Specialty Product Genius
 Tel: 866-533-9901, ext. 4526
 Tel: 818-701-2296

POST SALES

- Post Sales
- Warranty
- Field Repairs
- Labor Charges

Regional Post Sales
 Tel: 800-279-8041, press 2
PostSalesHydrel@AcuityBrands.com

David Spates
 Manager
 Tel: 770-860-2209

MANAGEMENT

Hethar Ashasian
 Specialty Product Genius
 Tel: 818-701-2296

Ken Acampora
 Director of Design Engineering
 Tel: 818-701-2266

Bill Budzileni
 Senior Product Market Manager
 Tel: 770-593-5165