

M9400C

Frequently Asked Questions

Do the following lenses FLC5°, FLC10° and FLC20° add tilt to the 15° tilt mechanism that is built in when ordered as a double lens unit?

These lenses will not necessarily directly add tilt. The FLC5° is a 5° linear spread lens, so using it with a double lens MFS will in effect, spread the beam linearly after the tilt. Both the 10° and 20° tilt lenses will provide a fixed tilt when the MFS is pointed directly vertical. If the MFS is tilted to aim the beam off-axis, the tilt affect is additive but not absolute. For example, the 18° MFS and a FLC10° do not create an 18° beam of tilt.

Can I install the M9400C 12LED fixture in concrete or soil?

Yes. The M9400C 12LED fixture can be installed in both concrete and soil. Dig a hole at the appropriate depth, allowing for a 6" minimum of pea gravel at bottom of rough-in section for drainage.

My customer has an existing M9400C 12LED. Can I supply my customer with a new M9400 MACSC COB module to plug into the existing MHSL driver module?

No. A new M9400C MACSC COB module cannot be used with the existing MHSL driver module since the latter will not provide the correct voltage and drive current needed to operate the higher-efficiency COB LED. The MRIS (rough-section) is interchangeable. The customer needs to order a MACSC COB module and corresponding COB driver module in order to operate.

What is the advantage for using a double lens unit?

The double lens unit is supplied with a built-in tilt mechanism, allowing for both a 360° rotational 15° tilt.

Can the rough-in housings ship ahead for a concrete pour?

Yes. The M9400C breaks out into four line items. The rough-in housing is part #MRISC94xx and can be shipped in advance.

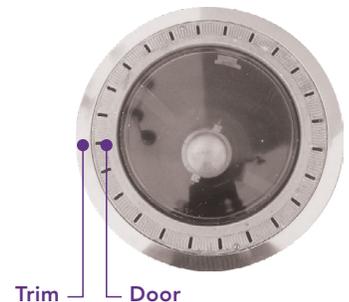
Is the M9400C a drive-over fixture?

No. M9400C is not a drive-over fixture. The drive-over fixture offered by Hydrel is 9360DO.



What is the difference between the door (finishing section) and trim ring (BTR, STR BTS STS)?

The trim is installed around the outside of the door for an aesthetically pleasing finish. However, the trim is not available with Stainless Steel door material.



Can I get replacement parts for the older M9400 LED fixture?

The new M9400C uses the same rough-in section (MRIS94RC) and door assembly (MFS94) as the M9400, so replacement parts will be available. However, Hydrel will no longer provide the M9400 LED module (MACS 12LED) with the exception for warranty claims only. Please consult the factory on these occasions. For the M9400 power module (MHSL94), replacement parts will remain available for a limited time, subject to change at the factory's discretion.

For more information, visit www.Hydrel.com.

For questions or technical support, contact techsupport-hydrel@acuitybrands.com.